Performance, lifecycle & cross-department priorities

Ask Ada ↗

- End-to-end student & revenue lifecycle connecting all 6 SharePoint Reimagined designs + Registrar + LMS IQ

1. ADMISSIONS	2. REGISTRAR	3. LEARNING (LMS IQ)	4. FINANCIAL AID	5. ACCOUNTING	6. PLACEMENT
26 Blocked	7 Start Holds	7 Ghosts	$64k R2T4	0.6pp <90%	7 EVFs
167 / 180	**24 LDA**	**1,453**	**$1.87m**	**89.4%**	**88.9%**
141 Start-Ready (84.4%)	8 at 10–13d drop cliff	93.2% active • 94.1% RSI	$371.9k held (50 stu)	$86.4k AR • $62.5k sponsor	87.5% 1st-time exam pass
12 outreach flags (>96h)	9 transcript • 14 SAP/hrs	35 grade queue • 5 >72h	18 verif delays (>72h)	$24.8k credit bal (3 <72h)	74.0% externship-to-hire

What's driving the institutional priorities (Cross-Department Causal Chains)

View all linked records →

1. Pre-start & disbursement holds are delaying 7 starts ($148k) and $371.9k in scheduled aid — Confirmed in records

Admissions + Reg (9 transcript • 7 starts) → Financial Aid ($173.8k hrs • $128.6k verif) → Accounting ($148k pending • 89.4% 90/10)

2. LMS inactivity (24 students) & grade flags (35) drive 14-day drops, $64k R2T4 & exam delays — Needs review

Learning (LMS IQ) (8 inactive 10–13d • 7 Ghosts) → Registrar + Fin Aid (12 R2T4 cases ($64k)) → Placement (6 exams • 7 EVFs pending)

Top institutional actions

01 Resolve 7 verification holds & 3 urgent credit balances (<72h)
Financial Aid + Accounting • Protects $148k starts & 14d credit balance SLA
Open FA & Accounting Queue →

02 Contact 8 priority LMS inactive students & review 5 rosters
Learning (LMS IQ) + Registrar • Prevents $64k unearned R2T4 return
Launch LMS IQ 1-Click Outreach →

03 Collect 14 sponsor invoices ($62.5k) & 7 employer EVFs
Accounting + Placement • Improves 90/10 headroom & verified placement
Open Sponsor & EVF Queue →

Past actions & results across departments

View history →

Earlier placement & LMS activity outreach — Observed pattern
4 cohorts • Compare contact timing, retention lift (+18.4%) and verified placement outcomes — Evidence →

Verification & sponsor billing follow-up process — Previous action
Review owners, steps taken and recorded cash/start outcomes across all 6 campuses — History →

Ask Ada

Cross-departmental analysis with source records

Explain the funding delays | Trace LMS flags to R2T4

Ask across Admissions, Registrar, LMS IQ, Fin Aid, Accounting, Placement...